Vanessa Ungerer

UX DESIGNER

604-374-0128
vanessaungerer97@gmail.com
linkedin.com/in/vungerer
vanessaungererdesign.com

About Me

Energy, curiosity, and keen attention to detail define me. I'm passionate about solving problems that focus on user needs while keeping in mind business considerations. I bring an empathetic approach to my work, thriving in creative environments and on results-driven teams.

UX Skills

Copywriting
Design Research
Experience Mapping
Heuristic Evaluation
Rapid Prototyping
Responsive Web Design
Usability Testing
UI Design
Wireframing

Tools

Figma
InVision
Sketch
Marvel

EXPERIENCE

Teaching Assistant | BrainStation

AUG 2020 - JAN 2021, VANCOUVER, BC

TA for one cohort after finishing the program top of my class.
- Co-led daily creative morning activities for 20 students, contributing to high student engagement and morale
- Mentored students in addition to providing 1-on-1 support and critique on over 100 student projects
- Organized 2 remote hackathon teams with data science, web development, marketing, and UX students

Admin & Front Desk Clerk | City of New Westminster

JUNE 2019 - PRESENT, NEW WESTMINSTER, BC

- Performed cashier, reception, and registration duties
- Provided a friendly experience for all recreation customers
- Dealt with customer concerns and questions, honing problem solving and communication skills

Ice Skating Instructor | City of New Westminster

JULY 2014 - MAR 2020, NEW WESTMINSTER, BC

Taught over 1000 hours of skating lessons to children & adults.
- Choreographed 7 figure skating routines to help student's showcase skills learned over a 10-week lesson set
- Trained over 10 instructors through team-teaching

EDUCATION

BrainStation | Diploma, User Experience Design

2020, VANCOUVER, BC

SFU | BBA, Marketing & Human Resource Management

2015 - 2020, VANCOUVER, BC

PROJECTS

Luna (View Case Study) | UX Designer

SEP - DEC 2020

A native iOS app that helps people who experience stress and anxiety sleep better at night by improving their mental well being.

Zoom Redesign (View Case Study) | UX Designer

OCT 2020

Evaluated Zoom using NN's usability heuristics. Redesigned the 'Start a Call' task following their existing design system.